Business Process workflow

Course outline:

- Introduction and Context of BPM
- Business Process Management Overview
- Process Modeling
- Process Analysis
- Process Design
- Process Performance Management
- Process Transformation
- Process Management Organisation
- Enterprise Process Management
- Business Process Management Technologies

Course Objective

- To provide an introduction to Business Process Management
- Based on the Association of Business Process Management Professionals (ABPMP) Business Process Management Common Body of Knowledge (CBOK)